

Order to Delivery:

Bring visibility and intelligence into order to delivery.



The order-to-delivery process includes several stages with bottlenecks related to vehicle status, which can directly impact timely customer delivery and slow down revenue generation.

Vehicle ordering

Whether you are ordering vehicles for specific customers or placing orders for stock, anticipating what the customer needs is critical to your bottom-line and customer satisfaction. Ridecell 360 allows automotive lease businesses to predict demand trends based on historic utilization and current inventory levels.

Transport

Vehicle pick-up from the factory, delivery & pick-up from upfitters involves multiple suppliers. Any single supplier misstep can lead to days or weeks of vehicle idle time. Ridecell 360 brings you visibility into vehicle status throughout the transport process while providing insights and recommended actions to resolve issues.

Upfitting

Upfitting requires clear communication with suppliers on what each vehicle needs based on customer requirements—from simple to more complex tasks. Ridecell 360 allows you to create upfitting work orders and track the status of jobs, so you can ensure the vehicle is properly equipped and completed on-schedule.

Title and Registration

Titles, licenses, and registrations vary by geography, which can result in time-consuming complexities, potentially leading to a vehicle being delivered to a customer before completing the regulatory process. Ridecell 360 integrates data to streamline these processes, allowing you to easily access the status of all regulatory tasks for each vehicle.

Customer Transparency

Consumer experiences have changed expectations in our business lives. If we can easily track our pizza orders, why can't your customers track the delivery status of a vehicle?

Ridecell 360 allows your customers to track their orders throughout the order to deliver process while notifying them of any delays that impact expected delivery.



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Ridecell 360

The power to optimize your fleet and leasing business

See systemic issues across the entire vehicle lifecycle, quickly resolve high impact bottlenecks and analyze and optimize your business across the entire vehicle lifecycle

Ridecell Intelligence

Continuously surface intelligent insights and create unified visibility for your clients, drivers, employees, and vendors

Visualize your processes

Create digital visualization of your current process for business & operations

Identify blind spots

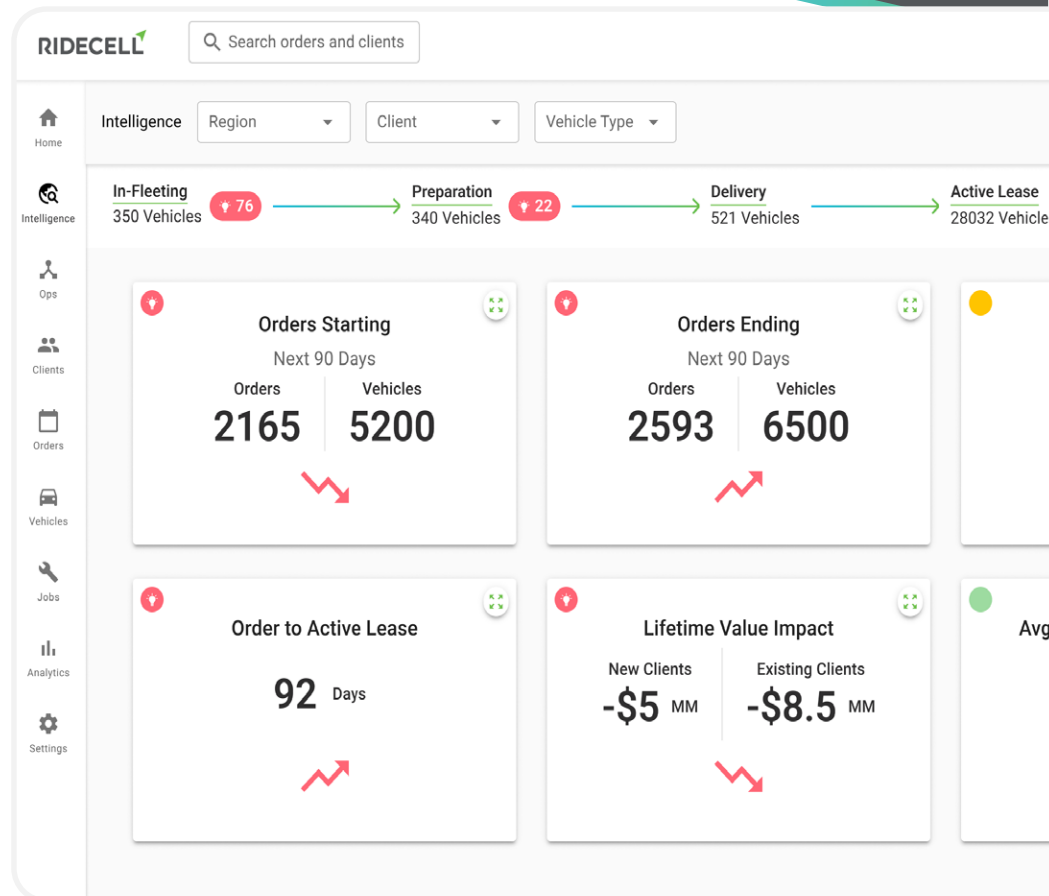
Complete end-to-end process and data visibility

Real-time intelligent insights

Aggregate AI-assisted insights and recommended actions from multiple systems

Improve customer experience

Provide clients with a unified view of their fleet status



Ridecell Orchestration

Digital orchestration to automate operations & decision-making, driving profitability and customer satisfaction

Intelligent actions

Automate actions based on insights surfaced by Ridecell Intelligence

Maximize asset lifetime value

Optimize delivery time, utilization and remarketing value to ensure maximum asset lifetime value

Increase employee productivity

Reduce manual data entry so your staff can focus on business-critical activity

Differentiate service offering

Automatically resolve customer issues to increase your customer satisfaction